



## **Guest Pet and Service Animal Policy**

**General.** Pets and service animals must be housebroken. Pets and service animals must be up to date with all core vaccinations, including distemper, parvovirus, hepatitis, and rabies. Pets left unattended in the suite must be secured in a proper pet crate or carrier. You are responsible for and may be held liable for your pets. Pets and service animals displaying aggressive behavior or who bite or injure staff or guests must be immediately removed from the premises. All pets must comply with applicable laws and insurance liability requirements.

**Limitations.** We have a two animal maximum per room. Pets must weigh less than 75 lbs and be domesticated. Animals commonly considered to be exotic or wild are prohibited.

**Cats.** Guests with cats must provide their own litter and litter boxes. **Some stayAPT Suites locations do not allow cats.** Please check the “Services and Policy” page on the hotel’s website or contact the hotel directly to confirm their specific pet policies.

**Service Animals and Emotional Support Animals (ESAs).** Service animals and ESAs must always be in the presence of and under the control of their handler. Service animals and ESAs cannot be left unattended in the suite. Guests requiring additional accommodations for service animals or ESAs should speak with hotel management for assistance. Guests requiring an exception for ESAs that are not in-policy should obtain approval from hotel management in advance of their stay. Guests may be asked to provide an ESA Letter from a licensed healthcare provider for any policy exception. Pet Fees and pet damage deposits will not be charged for service animals and approved ESAs.

**Designated Pet Areas.** All animals may only use the designated pet area(s) of the hotel grounds, outside of the hotel perimeter. All pet waste must be properly disposed in the designated receptacles near the dumpster area. **Elimination in the courtyard area or any area outside of the designated pet area is strictly prohibited, and subject to a \$100 fine and/or removal from the property.**

**Pets On Property.** Pets must be kept on a controlled leash (no longer than 6 feet) or in a secured pet carrier when outside of the suite. Pets are not allowed in the hotel courtyard unless walking to and from the designated pet area(s). No pets will be allowed in the guest laundry room, interior courtyard, fitness center, or in the lobby area for extended periods of time. Service animals are exempt from this restriction when their handler is present with the animal.

**Hotel Services.** You must make your suite available for housekeeping and/or maintenance services, as needed, and arrange to have your pet outside of the suite or secured in a proper pet crate or carrier to accommodate these services. Hotel services may be withheld if your pet is unsecured in the suite. Service animals may be in the suite with the handler present.

**Pet Fee.** A non-refundable pet fee of \$25 per pet, per day will be charged to your account, up to a maximum of \$150 per pet, per stay. Pet fees are subject to change and may vary by location. This fee does not apply to service animals and approved ESAs.

**Damages.** Your suite is subject to damage inspection at any time. Any damages caused by your pet, service animal or ESA to your suite, its furnishings, or any other area of the hotel are your sole responsibility. All guests must have a valid credit card number on file at the front desk, and your card will be charged for all costs to repair or replace any damaged areas or items.

**Pet Damage Deposit.** A pet damage deposit of up to \$250 may be charged at the time of check-in. This deposit does not apply to service animals and approved ESAs. We will inspect your suite after check-out and any damages will first be applied against your pet damage deposit. The balance, if any, will be promptly refunded to you along with an itemized statement. If your damages total more than the pet damage deposit, you will forfeit your entire deposit and any additional repair costs will be charged to your credit card.

**Noise/Disruption Complaints.** If hotel management receives more than 2 complaints, you must make alternative arrangements for your animal(s) immediately upon request. This may include removal from the premises.

**ACKNOWLEDGED AND AGREED:**

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Room #: \_\_\_\_\_